

Return instructions

1- Satisfaction Warranty: We accept some products back 20 days after receipt. For orders with free shipping, a \$40 flat fee will be deducted for incurred cost of shipping.

1.1- Shocks: We will inspect for scratches, tool marks, damaged threads, bumps or dings. Any of these signs or any evidence of shocks rubbing against any surface will make shock unusable and therefore will void warranty. If your shock shows any of these signs, do not return it, we will not issue any refund.

1.2- Lambo door kits: Make sure you return the kit in its original condition. Pack it well protected, damage can occur during shipping. We will inspect the kit and determine if there is any damage or missing parts. We will deduct the corresponding amount according to published prices in our website. If the kit has been modified or damaged, we will asses the cost of repair and deduct accordingly. See above for shocks inspection criteria. S&H cost is not refundable. A 10% restocking fee will be applied for claims made up to 10 days after receipt of merchandize, a 20% restocking fee will be applied for claims made from 11 to 20 days after receipt of merchandize.

1.3- All other products are non-refundable per this section.

2- Manufacturing defect Warranty:

2.1- Shocks: 6 months warranty. See 1.1 above for inspection criteria. This warranty covers shocks that do not hold weight of doors, or fail during normal use. Shock will be exchanged for a similar one (same thread, length and force).

2.2- Lambo door kits: 1 year warranty covers defective welds or any other manufacturing defect, such as defects in material. Pieces will be repaired or exchanged. 30 days warranty covers kits dispatched incorrectly or kits that do not fit your car upon initial installation.

See 1.1 and 1.2 above for inspection criteria. Warranty can be redeemed either as exchange or refund. This warranty applies only to defective kits. We will inspect the kit and check if bolt pattern is incorrect. In all cases the customer is responsible for any shipping cost incurred to return any merchandize. If the product is deemed defective by LamboDoosUsa, the customer will be entitled to a full refund of the original sale price. Under no circumstances LamboDoorsUsa will be responsible for shipping costs incurred to return any product or to any other cost associated to any defective product.

Fill all required information and include this form with your return. Return will not be processed if incomplete

RGA # (obtained from us, by email) _____ Order #, or date of purchase _____

Name as appears on your order or payment _____

Type of Warranty claimed (circle as applies) 1.1 1.2 2.1 2.2

Comments _____

I have read, understand and agree to terms stated in this form. I understand it may take up to 5 work days after merchandise is received by lambodoorsusa to process my return.

Name, Last Name

Date

Signature

Return Address:

Lambo Doors (UPS)
243 5th Avenue
NewYork, NY 10016

Fill and print return instructions above and include it with your returned merchandise. Take into account that it may take up to 5 work days after merchandise is received by us to process your return.

Please send defective parts within 15 calendar days after you have received your RGA #. In order to assure proper service to all customers, any warranty will be voided if parts have not been post marked within 15 days of issue of the RGA number